Designation:	Technical Specialist | Centurion, Gauteng | Permanent
Category:	Administration and Operations
Job Level:	Professionally qualified and experienced specialists and mid-management
Posted by:	PSG Financial Services
Posted on:	11 Jun 2025
Reference Number:	POS00653
Closing date:	23-Jun-2025
Position Type:	Permanent
Location:	Centurion Hall Street

Overview:

VACANCY | TECHNICAL SPECIALIST | CENTURION, GAUTENG | PERMANENT

PSGs commitment to transform and embrace diversity is what drives us to achieve a diverse workplace with employment equity as a key goal to create an inclusive workforce. In achieving our employment equity goals, we give preference to applicants from designated groups, and we encourage people with disability to apply.

Responsibilities:

- Oversee and Resolve Technical Queries and Complex Claims
- Lead, mentor, and support a team of claims professionals
- Monitor and improve claims processes to ensure efficiency and compliance
- Analyze claims data to identify trends and recommend improvements
- Collaborate with internal departments (e.g., Underwriting and Distribution) to resolve complex cases
- Quality Control and Compliance

Skill sets required:

- Matric
- NQF Level 4 – Full qualification (short-term insurance) as set by regulation
- Regulatory Examination Level 5 successfully completed
- Minimum of 5–7 years in claims handling, with expertise in technical aspects of Personal and Commercial claims management.
- DOFA confirmation from FSB
- Experience in Recovery and Liability claims processing will be an advantage.
- Strong ethical standards
- Technical Expertise
- Analytical and Problem-Solving Skills
- Good verbal and written communication skills
- Mentorship and Leadership
- Results & detailed orientated

How to apply:

Candidates interested must apply on the PSG Careers website https://www.psg.co.za OR browse vacancies https://bit.ly/3bD2iAk by no later than 23 June 2025. If you are not contacted within 4 weeks of your application, please accept that your application was not successful.