



<b>Designation:</b>	Business Analyst Team Lead   Tygervally, Western Cape   Permanent
<b>Category:</b>	Information Technology
<b>Job Level:</b>	Skilled technical and academically qualified workers, junior management, supervisors, foremen and superintendents
<b>Posted by:</b>	PSG Financial Services
<b>Posted on:</b>	12 May 2025
<b>Reference Number:</b>	POS37729
<b>Closing date:</b>	06-Jun-2025
<b>Position Type:</b>	Permanent
<b>Location:</b>	Tygerwaterfront The Edge

#### Overview:

#### VACANCY | BUSINESS ANALYST TEAM LEAD | TYGERVALLEY, WESTERN CAPE | PERMANENT

PSGs commitment to transform and embrace diversity is what drives us to achieve a diverse workplace with employment equity as a key goal to create an inclusive workforce. In achieving our employment equity goals, we give preference to applicants from designated groups, and we encourage people with disability to apply.

#### Job description:

The successful candidate will be function as the link between business objectives and technology development capabilities. The candidate will primarily be involved in the analysis of functionality for the PSG CRM platform used by PSG Advisers nationally.

#### Responsibilities:

- Assess and validate development requirements received from stakeholders before submitting for development
- Closely working with business (pre-development) and testing ( post-development ) to ensure requirements are delivered in an expected format
- The candidate will frequently function as the representative of the team in sessions with business
- Documentation of platform functionality in consistent sustainable format
- Assist testers with UAT test packs
- Implement processes for gathering, reviewing and analysing development requirements
- Create conceptual prototypes and mock-ups where applicable
- Mentoring of junior team members

#### Minimum Requirements:

- BCom / BSc degree or equivalent qualification
- Minimum of 5 years' Business Analysis experience in the financial services industry
- Team Leadership experience advantageous
- Experience in analysing CRM solutions
- Agile / Scrum experience
- Expert understanding of the software development process
- Knowledge of wealth management and adviser value proposition requirements advantageous
- Ability to effectively translate business requirements in technology terminology
- Ability to explain technical issues back to business for decision making

#### Competencies:

- Business acumen and entrepreneurship
- Analytical thinker
- Problem-solving skills
- Proven skills in managing small to medium size team
- Negotiating and influencing skills
- Reporting and presentation skills
- Good negotiation ability and communication abilities
- Innovative
- Assertive
- Attention to detail

- Project Management
- Advanced communications skills
- Change management and coaching skills
- IT innovation and acumen

#### How to apply:

Candidates interested must apply on the PSG Careers website <https://www.psg.co.za> OR browse vacancies <https://bit.ly/3bD2iAK> by no later than 06 June 2025. By submitting your application, you are giving PSG Financial Services implicit consent to the storage and processing of your personal information. If you are not contacted within 2 weeks of your application, please accept that your application was unsuccessful.

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