

# INTERNAL/EXTERNAL JOB FORUM

Our policy is to provide equal employment opportunities to all qualified persons without regard to race, religious belief, age, national origin, marital status, physical disability, HIV status, gender, social origin, culture, political opinion, conscience and sexual orientation. Persons with disabilities are encouraged to apply. The City of Tshwane is committed to employment equity. Preference may be given to appointable applicants from the underrepresented designated groups in terms of the City of Tshwane Employment Equity Plan.

The City retains the right not to make an appointment and to verify all information provided by candidates. A process of progressive elimination will also be embarked upon in instances where a considerable number of applicants meet the minimum requirements for a position.

Applicants should note that they will be required to provide proof of their qualifications or any other relevant documents (certified copies or original documents) during the selection process. Appointments will be subject to the positive verification of qualifications (from Grade 12 upwards). Any misrepresentation of qualifications or information on the application of an applicant, failure to present proof of claimed qualifications or fraudulent qualifications will disqualify a candidate for appointment. If it is an internal candidate, they may be disciplined for misconduct.

The online system closes at midnight on the closing date and no late applications can be accepted. If you do not receive correspondence from our office within 21 days of the application's closing date, please consider your application unsuccessful.

The City of Tshwane seeks to fill the positions as indicated in this job forum.

The complete job forum can be accessed by visiting the City of Tshwane public website (<a href="https://www.tshwane.gov.za">https://www.tshwane.gov.za</a>) and clicking on *Documents* and then on *Job Forums* or alternatively clicking on *Notice board* or on *Quick Links*.

PLEASE <u>APPLY ONLINE</u> BY VISITING THE CITY OF TSHWANE PUBLIC WEBSITE AND CLICKING THE <u>E-RECRUITMENT</u> LINK (not to be confused with e-Tshwane)

(e-Recruitment is also located under both the *E-services* and the *Careers* links)

Closing date: 11 March 2025 (Online applications will close at midnight.)

General enquiries: LJ Moleli (012 358 4346)
Recruitment Centre
Upper Ground Level, Middestad Building
252 Thabo Sehume Street
Pretoria CBD

If you have trouble registering your profile or applying for these positions, send an email with a detailed description of the error or problem to <a href="mailto:erecruithelp@tshwane.gov.za">erecruithelp@tshwane.gov.za</a>.

Do not submit your application here — it will not be accepted.

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

**Division: Corporate Fleet Management Section: Fleet Operations Management** 

**Location: All regions** 

# Re-advertisement

Reference number SSDD030-2025

Position SUPERINTENDENT (WORKSHOP MANAGER)

This position seeks to
African female African male Coloured female Coloured male Indian female
All categories

African male White female White male Person with disability

All categories

attract

To be advertised

Job level

**Scale** R421 284,00 – R585 120,00 per annum

T12

Internal

**Estimated** remuneration package R568 150,00 – R776 683,00 per annum

**Job purpose**To oversee the administering and management of vehicles, machinery and equipment

repairs

**Appointment** Grade 12

requirements N3 or N4 in Motor Mechanic or any other study field related to the position

Trade certificate obtained from any institution accredited by the Department of Higher

External

Education as a diesel or petrol mechanic would be an added advantage

At least five years' relevant experience in a fleet mechanical maintenance environment, of which at least three years should be supervisory experience in the

maintenance of vehicles A valid Code B driving licence Physical fitness and health

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Proficiency in SAP S/4HANA will be an added advantage

Willingness to work standby and overtime

Personal attributes and/or competencies

Strong technical knowledge of vehicles and mechanical systems; being responsible and reliable; analytical thinking skills; good interpersonal skills; problem-solving skills; ability to work under pressure; accuracy; ability to pay attention to detail; excellent verbal and written communication skills; physical fitness and health;

assertive and decisive decision-making skills

**Primary functions** Oversee and administer daily mechanical maintenance operations to ensure an

efficient and effective repairs service

Ensure that all vehicles are serviced or repaired in time

Monitor staff performance and address any issues or conflicts

Compile workshop repairs performance reports (weekly, monthly, quarterly and

annually)

Respond to clients' queries regarding fleet booked in and repaired

Ensure quality outcomes from workshop repairs, mechanically and administratively

Ensure that occupational health and safety regulations are adhered to Ensure the development of subordinates to become an efficient workforce

Manage relations between the City's workshops, client departments and the repair

contractors

**SAP** S70017002

**New/natural attrition** Natural attrition

**Enquiries** Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

**Division: Corporate Fleet Management Section: Fleet Operations Management** 

**Location: All regions** 

# **Re-advertisement**

Reference number SSDD031-2025

**Position FOREMAN** 

Internal External Coloured female Coloured male African female African male Indian female This position seeks to Indian male White female White male Person with disability All categories attract

T11 Job level

To be advertised

Scale R376 152,00 – R522 420,00 per annum

**Estimated** R510 705,00 – R696 877,00 per annum remuneration package

To manage the daily repair of vehicles, machinery and equipment Job purpose

**Appointment** Grade 12

requirements N2 in Motor Mechanic or equivalent qualification

Trade certificate obtained from any institution accredited by the Department of Higher

Education as a diesel or petrol mechanic would be an added advantage

At least four years' relevant experience in a fleet maintenance workshop, of which at

least two years should be supervisory experience

A valid Code B driving licence Physical fitness and health

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Proficiency in SAP S/4HANA will be an added advantage Willingness to work overtime and standby when required

Personal attributes and/or competencies Strong technical knowledge of vehicles and mechanical systems; reliability; good human relations skills; positive attitude; verbal and written communication skills;

trainability

**Primary functions** Assign duties to workshop staff

Manage and allocate repair work done by contractors

Ensure that staff adhere to occupational health and safety regulations at all times

Ensure that personnel receive appropriate training to meet industry needs

Ensure that workshop equipment is always certified

Compile weekly business performance reports Manage and update the workshop asset register

Control and manage daily staff attendance and time sheets

Ensure excellent workshop hygiene

Ensure that relevant tools are available for staff

Respond to clients' queries regarding fleet booked in or repaired

Approve the acquisition of required spares

Approve repair quotations

Manage the consumption of consumables allocated

Enforce discipline among colleagues

**SAP** S70016890

**New/natural attrition** Natural attrition

**Enquiries** Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

**Division: Corporate Fleet Management Section: Fleet Operations Management** 

**Location: All regions** 

Reference number SSDD032-2025

Position MAINTENANCE PLANNING OFFICER

This position seeks to attract

African female Indian male

African male White female White male

White male

External

Coloured male Person with disability

All categories

Job level T10

**Scale** R335 844,00 – R466 452,00 per annum

Estimated

remuneration package

R459 401,00 – R625 640,00 per annum

Job purpose To manage the daily planning of assignments, ordering required spares and services

and capturing data on electronic systems (SAP S/4HANA and insurance system)

**Appointment** Grade 12

requirements At least two years' relevant experience in a fleet mechanical or planning

maintenance environment A valid Code B driving licence

Proficiency in SAP S/4HANA will be an added advantage

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Personal attributes and/or competencies

Reliability; good human relations skills; ability to work independently regarding the execution of assigned duties; positive attitude; verbal and written communication

skills; trainability

**Primary functions** Process fleet maintenance requirements on the SAP or insurance system

Register insurance cases on the insurance system

Order spare parts for all VEMs

Deal with enquiries and services to clients

Perform general administrative duties as assigned Monitor repair progress on vehicles booked in

SAP S70016821 New/natural attrition Natural attrition

**Enquiries** Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES Division: Corporate Fleet Management Section: Fleet Acquisition and Reporting** 

**Location: All regions** 

Reference number SSDD033-2025

**Position** SENIOR ADMINISTRATIVE OFFICER

To be advertised Internal External

This position seeks to

attract

African female African male Coloured female Coloured male Indian female Indian male White female White male Person with disability All categories

Job level T11

**Scale** R376 152,00 – R552 420,00 per annum

**Estimated** 

remuneration package

R510 705,00 – R696 877,00 per annum

To execute general fleet administration and ensure that all City fleet records and details are Job purpose

kept up to date and accurate on SAP and eNaTIS

**Appointment** Grade 12

requirements A tertiary qualification will be an added advantage

At least two years' relevant experience in a fleet management environment

Supervisory experience will be an added advantage

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her fingerprints to

be taken by TMPD at own cost

Computer literacy

SAP proficiency will be an advantage

**Personal attributes** and/or competencies

Good verbal and written communication skills; good interpersonal skills; ability to work under pressure; being responsible and reliable; assertive and decisive decision-making skills

**Primary functions** Conduct general fleet administration, such as fleet licencing, scrapping, data capturing and

finance and insurance management

Ensure that monthly fleet licence renewals are done well in advance

Ensure that all deregistration of scrapped vehicles, equipment and machinery is processed

accordingly

Manage monthly licence distribution to fleet users

Register newly acquired vehicles, equipment and machinery on SAP

**SAP** S70016803

New/natural attrition Natural attrition

Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459) **Enquiries** 

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES Division: Corporate Fleet Management** Section: Fleet Acquisition and Reporting

**Location: All regions** 

Reference number SSDD034-2025

**Position** SENIOR ADMINISTRATIVE OFFICER

Coloured female African female African male Coloured male Indian female This position seeks to Indian male White female White male Person with disability All categories

Job level T11

To be advertised

attract

Scale R376 152,00 – R552 420,00 per annum

Internal

**Estimated** R510 705,00 – R696 877,00 per annum remuneration package

Job purpose To execute general fleet administration, including the procurement and preparation of

new fleet

Grade 12 **Appointment** 

requirements A tertiary qualification will be an added advantage

At least two years' relevant experience in a fleet management environment

Supervisory experience will be an added advantage

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her fingerprints

External

to be taken by TMPD at own cost

Computer literacy

SAP proficiency will be an advantage

**Personal attributes** Good verbal and written communication skills; good interpersonal skills; ability to work and/or competencies under pressure; being responsible and reliable; assertive and decisive decision-making

skills

**Primary functions** Coordinate and administrate fleet procurement

> Assist in researching, sourcing and acquiring vehicles to meet organisational needs Maintain accurate records of fleet acquisition activities, contracts and vehicle inventories

Prepare reports and presentations on fleet procurement

Collaborate with internal users to identify vehicle requirements Coordinate vehicle licencing, insurance and registration

Ensure that vehicles procured meet regulatory and safety standards

Maintain detailed documentation for audits and compliance

**SAP** S70016820

New/natural attrition New

**Enquiries** Faith Seeta (012 358 2459) or Susan Tabane (012 358 0852)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

**Division: Corporate Fleet Management Section: Fleet Operations Management** 

**Location:** All regions

Reference number SSDD035-2025

**Position** ADMINISTRATIVE OFFICER (2 POSTS)

Internal External This position seeks to African female African male Coloured female Coloured male Indian female Indian male White female White male Person with disability All categories attract

T7 Job level

Scale R239 052,00 - R332 016,00 per annum

**Estimated** 

To be advertised

R336 203,00 – R454 528,00 per annum remuneration package

Job purpose To provide effective and efficient general administrative support to ensure the smooth

functioning of fleet operation activities

Appointment Grade 12

requirements At least one year's relevant working experience in administrative support services

Must undergo criminal record check and such a person shall allow his or her fingerprints to

be taken by TMPD at own cost

Computer literacy and SAP proficiency

Competency

requirements of the post

Ability to pay attention to detail; good time management skills in completing assigned tasks; ability to be a good team player; ability to perform multiple tasks; ability to differentiate between tasks which are urgent and important; ability to work with people and under pressure; ability to work individually and in groups; being assertive in dealing and liaising with the

public; being physically and mentally fit to carry out challenging tasks

**Primary functions** Maintain records of fleet maintenance schedules, inspections and repairs

Schedule routine maintenance and repairs with service providers

Coordinate with fleet controllers and drivers to ensure that vehicles are available for servicing

Monitor the inventory of tools, equipment and supplies

Ensure that equipment and tools are certified at specified intervals Maintain occupational health and safety registers for audits

Prepare weekly, monthly, quarterly and annual reports Prepare fleet maintenance presentations for management

SAP S70017074; S70016804

New/natural attrition Natural attrition

**Enquiries** Faith Seeta (012 358 2459) or Susan Tabane (012 358 0852)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

<u>Division: Corporate Fleet Management</u> <u>Subsection: Fleet Support Office</u>

**Location: All regions** 

Reference number SSDD036-2025

Position ADMINISTRATIVE OFFICER

This position seeks to attract

African female Indian male African male White female

Coloured female White male Coloured male Person with disability Indian female All categories

Job level T7

**Scale** R239 052,00 – R332 016,00 per annum

Grade 12

**Estimated** 

remuneration package

R336 203,00 - R454 528,00 per annum

**Job purpose**To provide various daily essential administrative support and operational services to

divisional sections at all levels

Appointment

requirements

At least one year's relevant working experience in administrative support services

Must undergo criminal record check and such a person shall allow his or her fingerprints to

be taken by TMPD at own cost

Computer literacy and SAP proficiency

Competency

requirements of the post

Ability to pay attention to detail; good time management skills in completing assigned tasks; ability to be a good team player; ability to perform multiple tasks; ability to differentiate between tasks which are urgent and important; ability to work with people and under pressure; ability to work individually and in groups; being assertive in dealing and liaising with the

public; being physically and mentally fit to carry out challenging tasks

**Primary functions** Provide support to executives and senior management

Manage correspondence, emails and phone calls Schedule meetings, appointments and events Maintain and organise records, files and documents

Ensure that office supplies are stocked and office equipment is functional

Assist with onboarding new employees

Maintain personnel records and manage leave requests Coordinate staff training and development sessions Manage invoices, purchase orders and petty cash

**SAP** S70016833

**New/natural attrition** Natural attrition

**Enquiries** Faith Seeta (012 358 2459) or Susan Tabane (012 258 0852)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

DEPARTMENT: SHARED SERVICES

Division: Corporate Fleet Management
Section: Fleet Operations Management

**Location: All regions** 

Reference number SSDD037-2025

Position DRIVER (2 POSTS)

To be advertised	Internal	rnal External				
This position seeks to	African female	African male	Coloured female	Coloured male	Indian female	
attract	Indian male	White female	White male	Person with disability	All categories	

Job level T6

**Scale** R213 444,00 – R296 448,00 per annum

**Estimated** R303 608,00 – R409 257,00 per annum

**Job purpose** To transport goods, people and other materials to designated locations

Appointment Grade 12
requirements Relevant experience as a driver
A valid Code B driving licence

A successful candidate may be required to obtain a valid PrDP at their own cost

Physical fitness and in good health

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Must be willing and able to perform standby duties and work overtime when

required

Personal attributes and/or competencies

Good interpersonal skills; excellent verbal and written communication skills; ability

to pay attention to detail; good eyesight

**Primary functions** Transport personnel to and from work areas according to the supervisor's orders

Transport materials to and from different areas as instructed

Ensure punctuality and reliability in all assignments Protect the integrity of goods and the safety passengers

Ensure the secure and timely delivery of passengers, goods or materials

**SAP** S70016952; S70016872

**New/natural attrition** Natural attrition

**Enquiries** Faith Seeta (012 358 2459) or Susan Tabane (012 358 0852)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

**DEPARTMENT: SHARED SERVICES** 

**Division: Corporate Fleet Management Section: Fleet Operations Management** 

**Location: All regions** 

SSDD038-2025 Reference number

**Position** ARTISAN ASSISTANT

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To be advertised	Internal External							
This position seeks to attract	African female Indian male	African male White female	Coloured female White male	Coloured male Person with disability	Indian female All categories			
Job level	T2							
Scale	R156 480,00 –	R188 412,00 p	er annum					
Estimated remuneration package	R231 104,00 – R271 747,00 per annum							
Job purpose	To assist the ar			with the repair and n	naintenance of			
Appointment requirements	Relevant experi Physical fitness Must undergo of fingerprints to be Ability to perfe	Ability to perform duties as assigned by supervisor Relevant experience in a vehicle maintenance workshop will be an added advantage Physical fitness and health Must undergo criminal record check and such a person shall allow his or her fingerprints to be taken by TMPD at own cost Ability to perform standby duties and work overtime when required Willingness and ability to work shifts						
Personal attributes and/or competencies	-	_	_	kills; excellent commu ble; ability to understa				

instructions

**Primary functions** Assist artisans and workshop operations in executing daily fleet repair tasks

Attend to breakdowns as and when required

Conduct workshop housekeeping

Conduct general maintenance of vehicles, equipment and machinery

Keep to safety standards as indicated in the Occupational Health and Safety Act,

1993 (Act 85 of 1993)

SAP S70016965

**New/natural attrition** Natural attrition

**Enquiries** Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: SHARED SERVICES**

Division: Corporate Fleet Management
Subsection: Fleet Support Office
Location: All regions

Reference number SSDD039-2025

Position GENERAL WORKER (2 POSTS)

To be advertised	Internal		Exte	rnal			
This position seeks to	African female Indian male	African male White female	Coloured female White male	Coloured male	Indian female		
attract	maian maie	winte female	winte male	Person with disability	All categories		
Job level	T1						
Scale	R150 048,00 – R175 368,00 per annum						
Estimated remuneration package	R222 917,00 – R255 145,00 per annum						
Job purpose	To provide housekeeping in all areas, including the yard, workshops, offices and vehicles, according to occupational health and safety regulations						
Appointment	Basic literacy						
requirements	-	-	orming cleaning ta	sks			
	Physically fit a	U					
	_		ord check and su MPD at own cost	ch a person shall al	low his or her		
	0 1	•	walk long distant				
Personal attributes				sponsible and relial	•		
and/or competencies	instructions	u execute ins	aructions; ability	to immediately swi	nen dudes per		
Primary functions	Clean all areas	s, workshops, o	offices, the yard, g	garden and vehicles			
	Move furniture	e and equipme	nt between buildi	ngs			

Susan Tabane (012 358 0852) or Faith Seeta (012 358 2459)

S70016989; S70016846

**SAP** 

**Enquiries** 

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: ECONOMIC DEVELOPMENT AND SPATIAL PLANNING**

Division: Fresh Produce Market
Section: Market Development

**Location: Tshwane Fresh Produce Market** 

# **Re-advertisement**

Reference number ECDE176-2025

Position DEPUTY DIRECTOR: MAINTENANCE CAPITAL PROJECTS

This position seeks to attract

African female African male Coloured female Coloured male Indian female White female White male Person with disability All categories

Job level T17

**Scale** R742 440,00 – R1 031 148,00 per annum

**Estimated** 

remuneration package

R1 116 014,00 - R1 483 486,00 per annum

Job purpose

To manage the development and delivery of capital and operational projects, to ensure that essential business services are provided at the fresh produce market by managing all project activities over functional, departmental and organisational lines and for external organisations as well as to ensure that projects are completed within the budget, allocated time and to the required standards of the City of Tshwane

**Appointment** requirements

An appropriate three-year career-related tertiary qualification (national diploma or degree) in Civil Engineering, Structural Engineering, Electrical Engineering or Mechanical Engineering.

At least eight years' relevant working experience, of which at least four years should

be at managerial level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Competency requirements of the post

Strong analytical and decision-making skills; solid work ethic and ability to work well with others as well as independently; strong interpersonal communication skills; good understanding of generally accepted revenue management principles as well as company accounting policies, procedures and standards; ability to analyse and solve problems using learned techniques and tools; analytical and statistical examination skills; ability to understand and apply learned concepts; ability to pay attention to detail; demonstrated ability to plan and accomplish work to ensure that critical deadlines are met; ability to establish and maintain effective working relationships with employees, clients and the public; ability to analyse the relevant legal requirements that will impact on the function to be executed; integrity; intelligence;

innovative thinking skills; flexibility; decisiveness; imagination; willingness to accept responsibility; negotiation skills; business acumen; leadership skills; project management skills; analytical thinking skills; organisational skills; budget management skills; ability to do presentations; technical skills; advanced linguistic proficiency

#### **Primary functions**

Monitor and control the section budget so that income and expenditure are in line with Council requirements

Manage assets within the section

Oversee and manage the planning and implementation of fresh produce market capital and operational projects

Ensure effective project management by reviewing project position descriptions and outlining duties, responsibilities and restrictions

Provide project coordination and communication to ensure the effective execution of duties

Control and oversee projects and ensure that essential business services are provided

**SAP** S70002713

New/natural attrition Natural attrition

**Enquiries** Christo Geldenhuys (012 358 8446) or Tshifhiwa M Madima (012 358 2347)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: CUSTOMER RELATIONS MANAGEMENT**

<u>Division: Customer Centre Operations</u> <u>Section: Customer Care Walk-in Centre</u> <u>Location: All regions</u>

Reference number CRMD030-2025

Position SENIOR CUSTOMER CARE CONSULTANT

This position seeks to attract

African female African male Coloured female Coloured male Indian female White female White male Person with disability All categories

Job level T11

**Scale** R376 152,00 – R522 420,00 per annum

**Estimated** 

**remuneration** R510 705,00 – R696 877,00 per annum

package

Job purpose

To supervise call centre agents and customer care consultants in the call centre or

walk-in centres within regions and render a customer service to the public

**Appointment** requirements

Grade 12

An appropriate career-related qualification will be an added advantage

At least two years' relevant working experience in a walk-in centre, face-to-face or

call centre (virtual contact centre) in a multi-site environment

Supervisory experience will be an added advantage

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy (knowledge of SAP CIC and CRM will be an added advantage)
Candidates must be willing to work at any of the regional customer care centres
(walk-in centres and call centres), depending on operational requirements

Personal attributes and/or competencies

Multilingualism; excellent verbal and written communication skills; ability to work under pressure; ability to meet deadlines; good organisational skills; planning skills; leading and controlling skills; ability to cope with stress; team leader attributes; being a team player; ability to pay attention to detail; coaching and mentoring skills; ability to handle people management issues with tact, diplomacy and maturity; ability to inspire and influence others positively; patience; ability to enforce discipline as a corrective measure; competence in business writing etiquette; strong personal and customer care skills; strong supervisory skills; emotional intelligence; intellectual

and cognitive ability

**Primary functions** Supervise call centre agents and walk-in centre consultants and handle complaints

and enquiries

Ensure correctness of information Interact with external role players Implement and maintain systems

Keep statistical data

Ensure adherence to corporate occupational health and safety standards and

procedures

**SAP** S70009815

New/natural attrition

Natural attrition

**Enquiries** P Matseba (012 358 1231) or B Tau (012 358 8857)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: CUSTOMER RELATIONS MANAGEMENT

**Division: Customer Centre Operations Section: Customer Care Walk-in Centre** Location: Any walk-in centre citywide

Reference number CRMD031-2025

**Position** CUSTOMER CARE CONSULTANT

To be advertised Internal External

This position seeks to attract

African female Indian male

African male White female Coloured female White male

Coloured male Person with disability Indian female All categories

Job level T<sub>10</sub>

Scale R335 844,00 – R466 452,00 per annum

**Estimated** 

remuneration package

R459 401,00 – R625 640,00 per annum

Job purpose

To handle face-to-face, telephonic and email interactions and correspondence in general with customers regarding all City of Tshwane services, to meet customers' needs by analysing, processing and coordinating information on the service interruption process through requests or complaints from customers and to locate customers' details on the system to resolve enquiries efficiently in order to provide a consistent standard of quality service

#### Appointment requirements

Grade 12

At least two years' relevant experience in customer care and call centre experience

with experience in call centre technological systems

Relevant experience and knowledge of the City of Tshwane, its operations, billing

processes and Batho Pele principles

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy (extensive knowledge of Excel, Word and Outlook)

Knowledge of SAP CIC and CRM will be an added advantage

The candidate must be willing to work at any of the regional customer care

centres (walk-in centres and call centres), depending on operational

requirements

Personal attributes and/or competencies

Multilingualism; excellent verbal and written communication skills; ability to work under pressure, ability to meet deadlines; good organisational skills; planning skills; leading and controlling skills; ability to cope with stress; team leader attributes; being a team player; ability to pay attention to detail; coaching and mentoring skills; ability to handle people management issues with tact, diplomacy and maturity; ability to inspire and influence others positively; patience and ability to enforce discipline as a corrective measure; competence in business writing etiquette; strong personal and customer care skills; strong supervisory skills; emotional intelligence; intellectual and cognitive ability

**Primary functions** Render a customer service to the public and attend to walk-in, telephonic and

written complaints and enquiries

Analyse requests and capture relevant information on the computer system using the

appropriate software package

Liaise with other departments and external role players to resolve complaints Participate in and initiate continuous improvement and corrective actions

Implement and maintain systems

Keep statistical data of all complaints and enquiries

Give input to the monthly statistical data report on received and outstanding

complaints and enquiries

Participate in information-sharing, development and implementation

**SAP** S70026241

New/natural attrition Natural attrition

**Enquiries** P Matseba (012 358 1231) or B Tau (012 358 8857)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: CUSTOMER RELATIONS MANAGEMENT

**Division: Customer Centre Operations Section: Virtual Contact Centre Location: Any centre citywide** 

Reference number CRMD032-2025

**Position** CALL CENTRE AGENT (8 POSTS)

To be advertised Internal External

This position seeks to attract

African female Coloured female African male Indian male White female White male

Coloured male Indian female Person with disability All categories

Job level T<sub>10</sub>

Scale R335 844,00 – R466 452,00 per annum

Grade 12

**Estimated** 

remuneration package

R459 401,00 – R625 640,00 per annum

Job purpose To handle face-to-face, telephonic and email interactions and correspondence in

general with customers on all City of Tshwane services

**Appointment** requirements

At least two years' relevant experience in customer care and call centre experience

with experience in call centre technological systems

Relevant experience and knowledge of the City of Tshwane, its operations, billing

processes and Batho Pele principles

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy (extensive knowledge of Excel, Word and Outlook)

Knowledge of SAP CIC and CRM will be an added advantage

Candidates must be willing to work at any of the regional customer care centres (walk-in centres and call centres), depending on operational

requirements

**Personal attributes** and/or competencies Multilingualism; excellent verbal and written communication skills; ability to work under pressure, ability to meet deadlines; good organisational skills; planning skills; leading and controlling skills; ability to cope with stress; team leader attributes; being a team player; ability to pay attention to detail; coaching and mentoring skills; ability to handle people management issues with tact, diplomacy and maturity; ability to inspire and influence others positively; patience and ability to enforce discipline as a corrective measure; competence in business writing etiquette; strong personal and customer care skills; strong supervisory skills; emotional intelligence; intellectual and cognitive ability

**Primary functions** 

Identify and meet customers' needs by analysing, processing and coordinating information on the service interruption process through requests or complaints from customers

Locate customers' details on the system to resolve issues efficiently in order to provide a service of consistent quality standard

Manage and maintain relationships with customers and colleagues

Manage and resolve a variety of customer queries and complaints (participate in and

initiate continuous improvement and corrective actions)

Capture and record customer requests and information (provide related information

and process general customer requests)
Meet and adhere to performance standards

**SAP** S70011488; S70011566; S70011539; S70011471; S70011465; S70011374;

S70011568; S70011585

**New/natural attrition** Natural attrition

**Enquiries** J Ramalepe (012 358 9006) or B Tau (012 358 8857)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: CUSTOMER RELATIONS MANAGEMENT**

**Division: Customer Relations Process Management Subsection: Customer Interaction and Touch Location: Centurion** 

Reference number CRMD033-2025

**Position DEPUTY DIRECTOR: CUSTOMER INTERACTION AND** 

**TOUCH** 

To be advertised Internal External

This position seeks to

attract

Coloured female Coloured male African female African male Indian female White female White male Person with disability Indian male All categories

Job level T17

Scale R742 440,00 – R1 031 148,00 per annum

**Estimated** 

remuneration package

R1 116 014,00 – R1 483 486,00 per annum

To provide policy, process, procedure and technical support to touch points to carry out Job purpose

monitoring and evaluation in line with the strategic intent of customer relations management

**Appointment** requirements An appropriate three-year career-related tertiary qualification (national diploma or degree) in a study field relevant to the position

At least eight years' relevant working experience in a customer care relations environment, of

which at least four years should be at managerial level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her fingerprints to

be taken by TMPD at own cost

Computer literacy

**Competency** 

requirements of the post

Advanced technical skills (Microsoft Excel and Word); advanced linguistic proficiency; ability to do presentations; strategic and business planning skills; negotiating skills; business acumen; leadership skills; project management skills; communication skills; analytical thinking skills; organisational skills; budget management skills; decisiveness; ability to pay attention to detail; integrity; social and emotional intelligence; patience; innovative thinking

skills; flexibility; willingness to accept responsibility

**Primary functions** Develop and maintain a touch point performance monitoring and evaluation strategy

Maintain the implementation of a customer relations monitoring and evaluation framework

Lead customer satisfaction initiatives and surveys

Execute generic personnel and financial management functions for the subsection

S70031419 **SAP** 

New/natural attrition Natural attrition

**Enquiries** F Kgaditse (012 358 8021) or T Kone (012 358 3139)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: CUSTOMER RELATIONS MANAGEMENT**

<u>Division: Customer Centre Operations</u> <u>Section: Customer Care Walk-in Centre</u>

**Location: Region 6** 

Reference number CRMD034-2025

Position DEPUTY DIRECTOR: CUSTOMER CARE WALK-IN CENTRE

This position seeks to

attract

African female African male Coloured female Coloured male Indian female White female White male Person with disability All categories

Job level T17

**Scale** R742 440,00 – R1 031 148,00 per annum

**Estimated** 

remuneration package

R1 116 014,00 - R1 483 486,00 per annum

**Job purpose**To ensure quality customer service at customer relations management walk-in

centres

**Appointment** requirements

An appropriate three-year career-related tertiary qualification (national diploma or

degree) in a study field relevant to the position

At least eight years' relevant working experience in a customer care relations

environment, of which at least four years should be at managerial level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

**Competency** requirements of the

post

Advanced technical skills (Microsoft Excel and Word); advanced linguistic proficiency; ability to do presentations; strategic and business planning skills; negotiating skills; business acumen; leadership skills; project management skills; communication skills; analytical thinking skills; organisational skills; budget management skills; decisiveness; ability to pay attention to detail; integrity; social and

emotional intelligence; patience; innovative thinking skills; flexibility; willingness to

accept responsibility

**Primary functions** Execute generic management functions

Execute generic financial functions Manage customer care walk-in services

Identify and define immediate, short- and long-term objectives

**SAP** S70030540

New/natural attrition Natural attrition

**Enquiries** M Chikane (012 358 8728) or T Kone (012 358 3139)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

#### DEPARTMENT: REGIONAL OPERATIONS AND COORDINATION

<u>Division: Regional Operations: Region 5</u> <u>Section: Roads and Transport Services</u>

**Location: Region 5** 

Reference number SDTM1183-5-2025

Position DEPUTY DIRECTOR: ROADS AND STORM WATER

MAINTENANCE OPERATIONS AND TRAFFIC SIGNS

This position seeks to attract

African female African male Coloured female Coloured male Indian female Indian male White female White male Person with disability All categories

Job level T17

**Scale** R742 440,00 – R1 031 148,00 per annum

Estimated

remuneration package R1 110 014,00 - R1

R1 116 014,00 – R1 483 486,00 per annum

**Job purpose** To manage operations in the region to ensure the effective execution of maintenance

tasks and work for other organisations on roads, storm water and traffic signs and markings infrastructure by contractors and internal construction teams, supported by

hired local labour, contractors and suppliers

Appointment requirements

A three-year career-related tertiary qualification (national diploma or degree in Civil

Engineering or BTech/BEng in Civil Engineering)

Registration or ability to register as professional engineer or professional technologist

will be an added advantage

At least eight years' relevant working experience in a roads and storm water maintenance system environment, of which at least four years should be at managerial

level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Personal attributes and/or competencies

Good management skills; analytical thinking skills; being self-motivated; problemsolving skills; negotiation skills; leadership skills; good communication skills; ability to work independently; decisiveness; ability to guide and develop subordinates, and

provide guidance and leadership in technical matters related to the position

**Primary functions** Manage operations in a region to ensure the effective execution of maintenance tasks

and work for other organisations on roads, storm water and traffic signs and markings

infrastructure by contractors and internal construction teams, supported by hired local labour, contractors and suppliers

Render a technical and technological service to provide and ensure that the following necessary resources are used effectively: Personnel, finance, control systems, materials, buildings, vehicles, equipment and machinery

Monitor and control the section's budget so that income and expenditure are in line with the City's requirements

**SAP** S70028183

**New/natural attrition** Natural attrition

**Enquiries** E Becker (012 358 7604)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: REGIONAL OPERATIONS AND COORDINATION

**Division: Regional Operations: Region 7 Section: Roads and Transport Services Location: Bronkhorstspruit** 

Reference number SDTM1184-7-2025

**Position FOREMAN** 

To be advertised Internal External African female African male Coloured female Coloured male Indian female This position seeks White female White male Person with disability Indian male All categories to attract

Job level T11

**Scale** R376 152,00 – R522 420,00 per annum

**Estimated** remuneration package

R510 705,00 – R696 877,00 per annum

Job purpose To manage, coordinate and monitor contracts, contractors, staff, material, equipment

and machinery in order to ensure that operational tasks pertaining to roads, storm water systems, traffic signs and road markings are performed economically, efficiently and

effectively

A trade certificate as qualified Bricklayer or Mason (red seal) or being a trained **Appointment** requirements

Construction Road Maker

At least two years' relevant experience and training in roads and storm water systems and traffic signal maintenance, of which at least one year should be at supervisory level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Willingness and ability to work shifts

Willingness and ability to work overtime and standby when required

**Personal attributes** 

and/or competencies Reliability; good human relations skills; independence regarding the execution of

assigned duties; positive attitude; verbal and written communication skills;

trainability; ability to work with people and under pressure; ability to make technical

decisions regarding the method of work

**Primary functions** Organise materials for the teams by reserving the required materials from the store

Ensure that teams have the required equipment

Ensure that workers are wearing the required protective clothing Inspect work sites to check on the work being done by the teams

Record any faults on the road infrastructure to fix in future while on inspection

Inspect all the work carried out by contractors by checking the quality of the work

done

Verify quantities for payment purposes

**SAP** \$70031335

New/natural attrition

Natural attrition

**Enquiries** E Becker (012 358 7604)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: CITY STRATEGY AND ORGANISATIONAL PERFORMANCE

**Division: N/A** 

**Section: Management and Administrative Support** 

**Location: Pretoria Central** 

# **Re-advertisement**

Reference number CSPM061-2025

**Position** FUNCTIONAL HEAD: ADMINISTRATIVE SUPPORT

To be advertised Internal External

This position seeks to attract

African female African male Coloured female Coloured male Indian female Indian male White female White male Person with disability All categories

Job level T15

Scale R591 864,00 – R822 036,00 per annum

**Estimated** 

remuneration package

R785 266,00 – R1 078 232,00 per annum

Job purpose To deliver effective administrative support services to enhance performance in the City

Strategy and Organisational Performance Department

**Appointment** requirements

An appropriate three-year career-related tertiary qualification (national diploma or degree) in Public Administration, Office Administration, Human Resources

Management or any other study field related to the position

At least six years' relevant working experience in an administrative support, auxiliary and logistical support environment, of which at least three years should be at

supervisory level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her fingerprints

to be taken by TMPD at own cost

Computer literacy

**Personal attributes** and/or

competencies

**Attention to detail:** Ability to scrutinise own work and that of others to ensure accuracy

and compliance with the relevant municipal standards

**Problem solving:** Ability to identify potential problem areas, to break the problem into

component parts, generate potential solutions, select an option and implement it Planning and organising: Ability to plan activities within specific time frames and

then to execute these activities according to plan

Communication: Capacity to listen attentively, grasp issues, present information in a clear manner and respond appropriately to verbal and written communication of others **Direction setting:** Ability to create a clear sense of common purpose and vision for

others with a view to obtaining buy-in and commitment to the goals

**Primary functions** Provide administration, auxiliary and logistical support services

Execute daily office administration Ensure compliance regarding assets

Control the records/registry office of the department Ensure compliance with insurance claims management

Control the fleet management of the department

Ensure telecommunication and IT management control

Manage office accommodation, parking and building maintenance Assist with occupational health and safety audits and reporting

Execute a generic personnel function

Execute other related administrative duties as required by the departmental head

**SAP** S70073428

New/natural attrition

Natural attrition

**Enquiries** Christo Geldenhuys (012 358 8446) or Dikagiso Mashaba (012 358 4754)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: OFFICE OF THE CHIEF OPERATIONS OFFICER

<u>Division: Strategic Cluster Operational Support</u> <u>Section: Administration and Office Management</u>

**Location: Pretoria Central** 

Reference number SDTM1185-2025

Position SENIOR STRATEGIC SUPPORT SPECIALIST (FIVE-YEAR

FIXED-TERM CONTRACT)

This position seeks to

attract

African female African male Coloured female Coloured male Indian female White female White male Person with disability All categories

Job level T17

**Scale** R742 440,00 – R1 031 148,00 per annum

**Estimated** 

remuneration package

R1 116 014,00 – R1 483 486,00 per annum

**Job purpose** To be responsible for managing, monitoring and facilitating the provision of effective,

efficient administrative and office management support services

**Appointment** requirements

An appropriate three-year career-related tertiary qualification (national diploma or

degree) in a study field relevant to the position

At least eight years' relevant working experience in a management support

environment, of which at least four years should be at managerial level

A valid Code B driving licence

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Competency requirements of the post

Strategic direction and leadership skills; people management skills; programme and project management skills; financial management skills; change management and leadership skills; governance leadership skills; planning and organisational skills; analytical and innovative thinking skills; knowledge and information management skills; communication skills; ability to focus on results and quality; ability to work

under pressure

Primary functions Monitor the implementation of the Records Management Policy and relevant

legislation in cluster departments

Ensure the development of departmental file plans and implementation thereof in

cluster departments

Coordinate the implementation of an electronic document and records management

system in cluster departments

Set guidelines and processes in relation to records management

Coordinate relevant training to departmental officials

Ensure control over the keeping of registers as prescribed by the National Archives of South Africa

Dispose of archives in terms of disposal authority as prescribed by the National Archives of South Africa

Provide management information regarding the document management system upon request

Monitor the implementation of cluster insurance claim management support

Monitor the completion of the insurance renewal process (underwriting questionnaire) Ensure that all claims are reported within the prescribed timelines and that no claims are closed or repudiated through monitoring the claims end to end reporting process (management of process)

Monitor and report on the expenditure on settled claims

Monitor the implementation of the Fleet Management Policy by monitoring the implementation and maintenance of the Corporate Fleet Management Policy, procedures and processes within cluster departments

Monitor the implementation and functioning of cluster departmental loss and damage committees and the impact of these committees with regard to reducing incidents relating to losses and damages to fleet in the cluster

Conduct quarterly fleet status reporting for cluster departments

Elevate strategic fleet issues in the cluster for the attention of the Chief Operations Officer for intervention

Monitor implementation of cluster occupational health and safety support by monitoring compliance with prescribed occupational health and safety legislation, requirements, etc

Develop a tracking system for the management of incidents, escalations, etc and monitor such

Track the implementation of corrective measures

Ensure effective and efficient office administration support for the Office of the Chief Operations Officer

Ensure that new equipment (laptops, printers, 3G and desktops) are purchased for new appointments or where upgrades are required

Ensure that requisitions are captured by IMD and that cost centre owners release same Ensure the installation and activation of telephone lines, fax lines and network points Ensure that all faulty telephone lines, fax lines and network points are reported

Ensure that the telephone management system as prescribed is implemented and enforced in the Office of the Chief Operations Officer

Assist the director with the identification of offices and audits on office space Ensure that furniture and other items are moved between offices or buildings Ensure that parking is arranged for new or existing incumbents

**SAP** S70073749

New/natural attrition Natural attrition

**Enquiries** Thea Louw (012 358 1226)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# **DEPARTMENT: REGIONAL OPERATIONS AND COORDINATION**

<u>Division: Regional Operations: Region 7</u>

Section: Roads and Transport Location: Bronkhorstspruit

# Re-advertisement

Reference number SDTM1186-2025

Position ARTISAN (ROAD BUILDER/MASON)

To be advertised Internal External

This position seeks to attract

African female Indian male African male White female Coloured female White male Coloured male Person with disability Indian female
All categories

Job level T10

**Scale** R335 844,00 – R466 452,00 per annum

**Estimated** 

remuneration package

R459 401,00 – R625 640,00 per annum

**Job purpose** To provide a physical support service in supervising and organising an operational team

in the execution of operations maintenance, roadbuilding work and storm water maintenance by ensuring that all day-to-day operational tasks are executed effectively

and cost-efficiently

**Appointment** An appropriate trade certificate as Bricklayer/Mason (red seal) OR trained

requirements Construction Road Maker

At least two years' relevant experience in the maintenance of roads and storm water

systems

A valid Code C1/EC1 driving licence with a valid PrDP

Physical fitness and health

Ability to do physical work related to operation and maintenance activities for

continuous periods

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Willingness and ability to work shifts, standby and overtime

Personal attributes and/or competencies

Ability to understand and analyse technical drawings; ability to understand and implement technical working methods; competent in operating all road construction machinery; good interpersonal skills; leadership skills; willingness to work in areas

where criminal elements or road vehicle traffic is a threat

**Primary functions** Repair, rebuild and maintain storm water structures, pavements, channels and storm

water pipes

Conduct concrete work by preparing and casting according to drawings

Lay pipes according to drawings and specifications

Inspect contractors working on-site

Supervise the operations team and assign duties

Organise equipment and material for the execution of tasks

Handle vehicles and equipment

Ensure the safety of staff on-site by enforcing occupational health and safety standards

**SAP** S70031293

**New/natural attrition** Natural attrition

**Enquiries** E Becker (012 358 7604)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# <u>DEPARTMENT: OFFICE OF THE SPEAKER</u> Location: Pretoria Central

# **Re-advertisement**

Reference number OFSP142-2025

Position DIRECTOR: LEGAL SERVICES

This position seeks to attract

African female Indian male African male White female

Coloured female White male Coloured male Person with disability Indian female All categories

Job level

T18

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Scale

R831 528,00 – R1 154 892,00 per annum

**Estimated** 

remuneration

package

R1 231 807,00 – R1 643 389,00 per annum

Job purpose

To provide legal advice and support to all divisions in the Office of the Speaker, as well as management, staff and Council, in discharging their daily responsibilities, to liaise with external legal representatives and consult with them in any legal proceedings in court by and against the municipality, to be present in all court proceedings by and against the municipality, to oversee and advise on the wishes of Council, to vet and draft by-laws and to conduct legal research on legal precepts and innovation to ensure that the municipality is in compliance with all relevant legislation

# **Appointment** requirements

LLB or equivalent qualification Admitted Attorney or Advocate

At least nine years' applicable experience in a legislative environment, of which four years should be at managerial level

Extensive knowledge of the government and/or local government sector, with specific emphasis on the legislation governing the sector and how this relates to all the spheres of government

Ability to make high-risk decisions of a long-term and strategic nature within a sound legal framework with an understanding of all relevant legislation and regulations, including the Constitution of the Republic of South Africa, 1996, the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) and the Local

Government: Municipal Finance Management Act, 2003 (Act 56 of 2003)

Must undergo criminal record check and such a person shall allow his or her fingerprints to be taken by TMPD at own cost

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Computer literacy

Personal attributes and/or competencies

Sound knowledge of the relevant legislation that govern employment practices, such as the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), the Employment Equity Act, 1998 (Act 55 of 1998), the Skills Development

Act, 1998 (Act 97 of 1998), the Basic Conditions of Employment Act, 1997 (Act 75 of 1997) and the Labour Relations Act, 1995 (Act 66 of 1995) and corporate governance; in-depth understanding of government strategic thinking and policies in relation to human capital management and how these can practically be applied; considerable knowledge of modern policies and practices of public personnel administration; ability to understand and interpret policies and procedures and explain these to others; ability to efficiently and effectively administer personnel systems; ability to establish and maintain effective working relationships with employees, City officials, labour unions and the general public; knowledge of principles and practices of municipal budget preparation and administration; ability to plan activities, goals and objectives of staff members and the department, and monitor compliance to same as dictated by group policy; knowledge of principles and practices of project management; business acumen; proven leadership and strategic abilities; proven administrative skills; change management skills; knowledge management skills; problem-solving and analytical skills; people management and development skills; being client-orientated and customer-focused; good communication skills; honesty and integrity; organisational skills; advanced linguistic proficiency

#### **Primary functions**

Ensure a climate conducive to promoting and sustaining motivational levels, productivity and performance by directing and controlling outcomes associated with the use, productivity and performance of personnel within the section

Ensure that accurate estimates are prepared in relation to requirements

Prepare capital and operating estimates for the department

Approve and control project-related expenditure against budget allocations

Identify and define immediate, short- and long-term objectives

Give advice to Council and officials on matters referred by researching statutes, case laws, other legal precedents and City by-laws, policies, procedures, etc

Draft legal opinions and briefs

Assist in outsourcing expert and complex legal issues

Ensure that legal provisions are considered in all Council affairs

Ensure that constitutional and legislative actions of the administration and Council are adhered to and followed in all matters of the municipality

Provide legal assistance and services to Council

Draft by-laws, standing rules and orders of Council, as well as policies and procedures with legal consequence

Do research on the legality of all resolutions of Council

Interact with role players, review by-laws, policies and procedures, and compose legal drafts to ensure that the interests of Council are protected

Research legislation relevant to the municipality

Check government and provincial gazettes

Scrutinise legislation

Check judicial decisions and communicate all findings to Council to ensure that all briefs and instructions are correctly issued and dealt with

Review or draft legal instruments, such as contracts, acknowledgements of debt, etc, if there is a need to perform research and liaise with role players, review documentation and resolutions, and scrutinise contracts

Ensure that the interests of Council are protected

Coordinate the interaction between Council and external legal practitioners on referred matters by acting as a liaison between the parties

Ensure that all briefings and instructions are correctly issued and dealt with

Meet and consult in an advisory capacity with external lawyers on all legal matters affecting the municipality

Monitor ongoing litigation by and against the municipality on matters referred by preparing outlines of instructions and briefs to attorneys, interacting with instructed attorneys, analysing case documents, reporting matters to Council, etc Assist in the day-to-day management of legal advisory services by performing all administrative tasks relative to legal services and the coordination thereof Ensure effective and efficient delivery of all legal matters of the municipality Advise other officials on any legal questions and clarity

**SAP** S70000749

New/natural attrition

Natural attrition

**Enquiries** M Rachekhu (012 358 1463)

Administration	IT	Managerial	Political	Professional	Safety, security and EMS
Secretarial		Semi-skilled labour	Support services	Technical	Unskilled labour

# DEPARTMENT: OFFICE OF THE CHIEF WHIP

**Division: Strategic Management Support** 

**Location: Tshwane House** 

Reference number OFCW093-2025

**Position DRIVER MESSENGER** 

To be advertised Internal External

This position seeks to

attract

African female African male Coloured female Coloured male Indian female Person with disability Indian male White female White male All categories

Job level T5

**Scale** R190 572,00 – R264 684,00 per annum

**Estimated** 

remuneration package

R274 497,00 – R368 827,00 per annum

Job purpose To render a professional corporate messenger service to our clients to ensure an

effective and efficient sustainable administration

**Appointment** Grade 10

requirements Relevant working experience

A valid driving licence

Physical fitness and health with the ability to walk great distances, handle trolleys

and carry documentation

Must undergo criminal record check and such a person shall allow his or her

fingerprints to be taken by TMPD at own cost

Computer literacy

Personal attributes

Excellent communication skills; ability to work under pressure and in stressful situations; ability to meet deadlines; good organisational skills; ability to work with and/or competencies

limited supervision; ability to make decisions and establish work priorities;

emotionally intelligence; intellectual and cognitive ability

**Primary functions** Execute driving functions between buildings and depots

Report accidents immediately or losses on vehicles for insurance and repair

purposes

Collect and deliver post at various buildings and depots and be available whenever

there is a need to deliver goods and documents to various regions in Tshwane Deliver documents after normal working hours and over weekends

Transport goods and documents to various events hosted by the office

Maintain municipal vehicle and complete accident procedure

Check vehicle daily (water, oil and petrol) and report problems for repair purposes Complete kilometres driven and fuel intake daily on log sheets for inspection Comply with corporate fleet policies and procedures within the City of Tshwane

Assist with moving furniture and equipment when necessary

Make copies and send faxes

Perform over and above duties as requested by the supervisor

**SAP** S70001042

**New/natural attrition** Natural attrition

**Enquiries** Thea Louw (012 358 1226) or Macheba Morapama (012 358 7300)

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