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## DIVISIONAL CHIEF: OPERATIONS

<b><u>Department:</u></b>	Public Safety
<b><u>Branch:</u></b>	<b>Emergency Management Services (EMS)</b>
<b><u>Designation:</u></b>	<b>Divisional Chief: Operations</b>
<b><u>Remuneration:</u></b>	R52 239.26 pm (basic salary, excluding benefits)
<b><u>Location:</u></b>	Various Regions

### **Minimum Requirements:**

- Matric/Grade 12 plus a B Tech in Fire Technology at NQF level 7;
- ILS with valid HPCSA registration;
- It is a prerequisite for the incumbent to have progressed through the firefighter ranks;
- Valid Code C1 License with PrDP;
- 10 years of Emergency Management Services Operational experience, and 5 years as a Manager (Station Commander).

### **Primary Function:**

Take charge of the operational management of the district in order to ensure that reactive performance is in line with the approved and acceptable service delivery levels.

### **Key Performance Areas:**

- Conduct strategic planning;
- Ensure reactive incident management;
- Manage District performance;
- Oversee the strategic management of human resources and the operational budget for the district/region;
- Liaise with Pro-active, Command Centre and other stakeholders and relevant role-players;
- Coordinate daily operational activities for the District/Region;
- Identify and deal with ethical issues and conflicts of interest;

### **Leading Competencies:**

- Decision-making skills;
- Conceptual skills;
- Interpersonal skills;
- Communication skills;
- Technical skills.

### **Core Competencies:**

- Conflict management;
- Diversity management;
- Management of discipline/presenting and presiding;
- Performance management;
- Incident management;



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- Employment Equity;
- Collaborative/Teamwork, Values and Integrity, Attention to detail, and quality-focused;
- Customer and Service Delivery Management (Batho Pele) Ethics, Professionalism.

***“All suitably qualified candidates are encouraged to apply and will be considered. The City of Johannesburg applies the principles of employment equity as per National legislation and policy guidelines and will consider designated groups in line with these requirements. Preference will be given to previously disadvantaged groups including those with disabilities. Appointments will be made in accordance with the approved Employment Equity Plan to promote its equitable representation in terms of race, gender and disability.”***

**Please take note that only online applications will be considered. Please apply by using the following link below:**

**[https://share-eu1.hsforms.com/1-ssfV9IPRGiVkDdD6s\\_U5Qew554](https://share-eu1.hsforms.com/1-ssfV9IPRGiVkDdD6s_U5Qew554)**

**APPLY ONLINE VIA THIS LINK: [www.joburg.org.za](http://www.joburg.org.za)**

**ENQUIRIES ONLY:**

Contact Person: Shumani Maano  
Tel No: 011 674 0046

**CLOSING DATE: THURSDAY, 16 JANUARY 2025**

Applicants are respectfully informed that, if no notification of appointment/response is received within six (6) weeks of the closing date, they must accept that their application was unsuccessful. By submitting your application for a position at the City of Johannesburg, you are consenting that the personal information submitted as part of your application may be used for the purposes of the Recruitment and Selection and related process. In terms of the Talent Acquisition Policy of the City of Johannesburg, you hereby consent to the following risk checks should your application be shortlisted:

- Credit Record,
- CV validation,
- Employment record verification,
- Criminal check,
- Identity validation.